

Electronic Miscellaneous Document (EMD) Turkish Airlines (TK) added as a participant

Product Advisory Number:	2045				
Version:	01				
Load To Production:	24-Feb-14	22:00	EST	03:00 (25-Feb-14)	GMT
High Level Description:	Turkish Airlines (TK) will be added as a Travelport™ Electronic Miscellaneous Document (EMD) participant for Standalone EMD (EMD-S).				
Impact Summary:	The Electronic Miscellaneous Document (EMD) is the industry standard document for fulfilment of Optional Services. It is also the replacement for all existing miscellaneous documents such as MCO, MPD, tour order, etc.				
Countries:	EMD-S will be released in all the countries where TK currently deploys Electronic Ticketing.				
Reason For Issue:	First Notification				
Customer Impact:	☐	Internal Only	☒	Developers	
	☒	Agency Customers	☒	Airline Customers	
	☒	eCommerce Customers	☐	Car, Hotel, Rail or Cruise Customers	
System:	☒	Galileo			
	☒	Apollo			
	☒	Worldspan			
Load To Copy:	Not Applicable				
Web Services: (API and Messaging)	Not Applicable				
Issue History:	Version 01				

Overview

What is EMD?

Electronic Miscellaneous Document, or EMD, is the fulfilment method for all Additional Services and fees. It replaces miscellaneous documents used in the industry today, for example: Miscellaneous Charges Order (MCO), Multi-Purpose Document (MPD), Excess Baggage Ticket and Tour Order. It is an electronic document, similar to an electronic ticket, and its adoption will remove the need for paper documents completely. IATA has set a goal for the removal of all existing miscellaneous documents by the end of 2013, just as they did for tickets in 2009.

Associated or Standalone

Airlines have increasingly begun to charge for services and fees such as bags and seats through their direct channels. EMD will allow these services to be sold by travel agents through the GDS, and enable interline settlement between airlines. The EMD is an industry standard document described in IATA resolution 725. For flight related services (such as bags, seats, meals, etc.), an associated EMD, or EMD-A will be issued. This will be linked to the specific Electronic Ticket flight coupon in the airlines ET database. For non-flight related services such as lounge access or a reservations change fee collected at reissuance, a standalone EMD, or EMD-S will be issued.

Travelport™ is pleased to announce the addition of Turkish Airlines (TK) to its growing list of airlines participating in EMD. Please see ASK Travelport™ for the full current listing:

- Answer ID 43782 - Where can I find EMD information for all carriers participating in Galileo, Apollo and Worldspan?
- Answer ID 45488 – Where can I find a complete summary of EMD activations for all three GDSs?

A generic EMD-S User Guide can be found on Ask Travelport™:

- Answer ID 37693 – Where can I find the Electronic Miscellaneous Document (EMD-S) User Guide?

Customer Benefit

- The addition of Turkish Airlines (TK) will allow agency users the ability to use EMD for the services highlighted below
- The Electronic Miscellaneous Document (EMD) will provide an automated fulfilment process for Additional Services
- EMD is an electronic document which will be the same as an Electronic Ticket

EMD Type

- EMD-S (Standalone EMD)

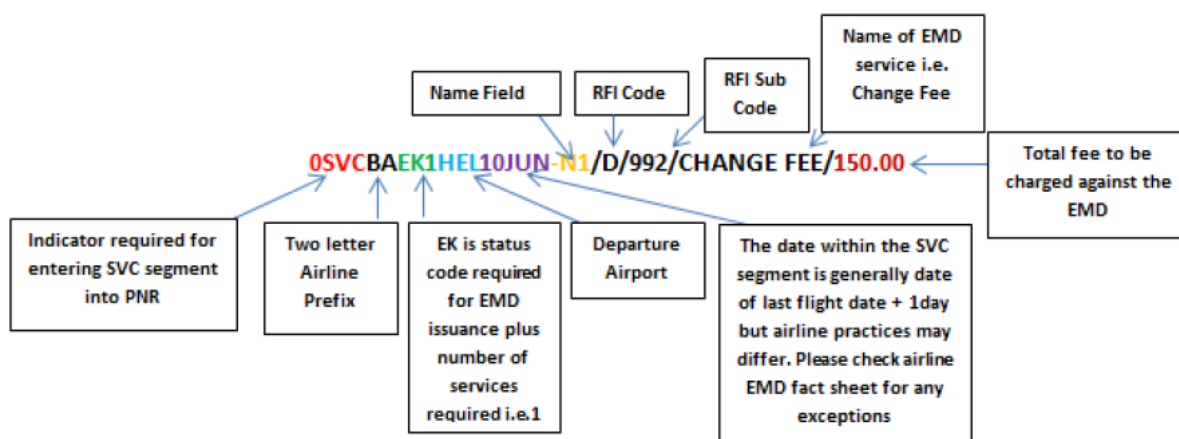
Service	RFIC	RFISC	Method
Penalty Fee	D	98F	Manual SVC
Group Deposit	D	997	Manual SVC

Detail Examples

For Group Deposit, TK requires an OSI with the EMD number in the group booking file.

- o Galileo (1G) entry: SI.TK*EMD 0579113001082
- o Apollo (1V) entry: @:3OSITK EMD 0579113001082
- o Worldspan (1P) entry: 3OSI TK EMD 0579113001082

The date in the manual SVC segment should be the last AIR segment travel date +1 day. Below is an example for Change Fee:



Please note that within the above example, the two letter Airline prefix for British Airways (BA) has been used. Please ensure that you use the correct two letter Airline prefix for the airline that this Product Advisory relates to.

Related Product Advisories available on ASK Travelport:

Product Advisory Number	Product Advisory Description
Product Advisory 917	Airline Additional Services Display Functions in Apollo™ and Galileo™
Product Advisory 1338	Travelport Merchandising Solutions Sell Functionality
Product Advisory 1604	Merchandising Ancillary Services in Galileo™
Product Advisory 1613	Worldspan™ – Merchandising Ancillary Services
Product Advisory 1820	Ancillary Services Catalogue using Fare Quote entry
Product Advisory 1821	Ancillary Service Catalogue Display Enhancements
Product Advisory 1844	Restrict the Ability to Segment Select in the Ancillary Service Catalogue
Product Advisory 1183	Electronic Miscellaneous Document for Apollo™, Galileo™ and Worldspan™
Product Advisory 1572	Manual SVC for EMD
Product Advisory 1237	MIR for Electronic Miscellaneous Documents (EMD)
Product Advisory 1238	TAIR Specifications for EMD for Worldspan™
Product Advisory 1246	Travelport Merchandising Paid Seats - Enhancements to Seat Map Displays for Apollo™, Galileo™ and Worldspan™
Product Advisory 1836	Travelport Options Integrator Display Enhancements

Glossary

Term	Definition
EMD	Electronic Miscellaneous Document
SVC Segment	Service Segment

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