

# Enhanced PNR Search and List



*Soft Launch Quick Reference*

## SOFT LAUNCH EXPECTATIONS

### What does Sabre want us to do?

- Use these search options in place of the existing PNR search options whenever possible
- Integrate these new search options into the agent's day to day processes
- Provide your Sabre account director with feedback regarding the improved ease of use realized by your team with the Enhanced PNR Search and List functionality
  - Please include in your evaluation the ability to quickly locate the intended PNR with the new search options and the enhanced display response

### Where at Sabre should I report any problems during the soft launch?

- Problems should be reported to the Sabre help desk

## ENHANCED PNR SEARCH AND LIST DISPLAY RESPONSE

1	X	SMITH/J	21SEP-29SEP	LHRDFW	BA1234	21SEP	JFK
2		SMITH/JAN	27OCT-27OCT	CDGLYS	RAL		
3		SMITH/JONATHAN	03OCT-05OCT	LHR	HHL	05OCT	EDI
4		SMITH/JOSEPH ALAN	30SEP-01OCT	JFKCDG	AF 323		
5		SMITH/KATEY	03NOV-07NOV	ORD	CAR	07NOV	FRA
6		SMITH/KATHY	19OCT-19OCT	CVG	DL1234		
7		SMITHSONIANMUSEUM	29SEP-29SEP	ORY	OTH		

A
B
C
D
E
F
G
H
I

Element	Description	Characters	Special Conditions
A	Line Number	3 numeric	Displays up to 250 PNRs in a single response
B	Non-active PNR indicator	1 alpha "X"	Displays if PNR is cancelled or all segments flown
C	Passenger Name	17 alpha	Last name/first name
D	Departure Date of 1 <sup>st</sup> Segment	5 alpha-numeric	Active or Past segment
E	Departure Date of last segment	5 alpha-numeric	Active or Past segment (excludes last segment if segment type is OTH)
F	Destination of 1 <sup>st</sup> segment	6 alpha	If air segment include origin and destination
G	Segment Type of 1 <sup>st</sup> segment	6 alpha numeric	If air segment include carrier code and flight number CAR = car segment HHL = hotel RAL = rail MIS = Miscellaneous OTH = Displayed when all other segments are in history
H	Departure Date of next air segment	5 alpha numeric	If return flight, then field is blank
I	Destination of next air segment	3 alpha	

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**ENHANCED SEARCH AND LIST PRIMARY SEARCH QUALIFIERS      FORMAT**

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Basic Search by name requesting new display format	*✂-(name) <b>*✂-MCCARTHY</b>
Basic search by flight, date and name and request new display format	*✂(airline code)(flight number)/(departure date)-(name) <b>*✂HA123/12JAN-SMITHSON</b>
Basic search for PNR by date and name	*✂-(departure date)-(name) <b>*✂-15SEP11-JOHNSON/B</b>
Basic search for PNR with specified board and off points	*✂-/(board and off points)-(name) <b>*✂-/HNLDFW-WILSON</b>
Basic search for PNR with specified board and off points in a specified month	*✂-(month)/(board and off points)-(name) <b>*✂-OCT/HNLDFW-SMITH</b>
Exact name search for itinerary with specified board and off points	*✂N-/(board and off points)-(name) <b>*✂N-/HNLDFW-WILSON/BERNARD</b>
Exact name search for PNR with specified board and off points during a specific month	*✂N-(month)/(board and off points)-(name) <b>*✂N-OCT/HNLDFW-SMITH/RICHARD</b>
Exact name search for PNR by date and name	*✂N-(date)-(name) <b>*✂N-15SEP11-JOHNSON/BEN</b>
Wild card search with wild card in last name	*✂-(name)✂ <b>*✂-HOUS✂</b>
Wild card search with wild card in first name	*✂-(name)✂ <b>*✂-HOUSTON/R✂</b>

**✂ = cross of lorraine**

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**ENHANCED SEARCH AND LIST OPTIONAL FORMAT  
SEARCH QUALIFIERS**

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Search for a PNR by corporate (C/) name field	*✂-C/(name) <b>*✂-C/GROUP TRAVEL</b>
Search for a PNR from a city pair availability display	**✂(CPA line number)-(name) <b>**✂2-SMITH</b>
Search for a PNR in a branched agency by name	*✂-(PCC)-(name) <b>*✂-F4X0-BAILEY</b>
Search for a PNR by date in a branched agency	*✂-(date)/(PCC)-(name) <b>*✂-15JUL11/F4X0-BAILEY</b>
Search for a PNR by date in a branched agency	*✂-(PCC)-(name)-(Phone) <b>*✂-F4X0-BAILEY-888-123-4545</b>
Search for a PNR by infant using flight, date and name	*✂ ✂(airline code)(flight number)/(date)-(infant name) <b>*✂I✂AF548/25APR12-MCDONNELL</b>
Search for a PNR by infant using flight, date, board point and name	*✂ ✂(airline code)(flight number)/(date)(board point)-(infant name) <b>*✂I✂AF548/25APR12LHR-MCDONNELL</b>
Basic search by flight, date, board city, name	*✂(airline code)(flight number)/(departure date)-(name) <b>*✂HA123/12JANHNL-SMITHSON</b>
Redisplay the last displayed list	<b>*L</b>

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